

▶ ISO 9001 Certification

Gaining competitive advantage through quality

BUSINESS CHALLENGE

Successful companies are those driven by quality - from the way they operate, to the customer service standards they set and the products they deliver. Focusing on quality makes for a leaner, fitter organization, one that is better equipped to win new opportunities in an increasingly competitive global marketplace.

SOLUTION

What is ISO 9001?

ISO 9001:2000 is an international standard related to quality management, applicable to any organization from all types of business sectors and activities.

It is based on eight quality management principles (all fundamental to good business practice):

- Customer focus
- Leadership
- Involvement of people
- Process approach
- System approach to management
- Continual improvement
- Fact based decision-making
- Mutually beneficial supplier relationships

What are the key benefits?

- Prove your commitment to quality
- As a benchmark, allows you to measure your progress towards continual improvement of business performance
- Help improve your organizational performance

WHY CHOOSE BUREAU VERITAS CERTIFICATION?

Expertise ■ Bureau Veritas Certification is a worldwide leader with over 80,000 certified companies in more than 100 countries.

Recognition ■ Bureau Veritas Certification is recognized by more than 35 national and international accreditation bodies across the world to deliver ISO 9001 certification.

Network ■ We operate in more than 100 countries. This global presence means that our clients can receive the double advantage of international expertise combined with a genuine depth of local knowledge.

Mark of global recognition ■ The Bureau Veritas Certification Mark is a globally recognized symbol of your organization's ongoing commitment to excellence, sustainability and reliability.



RELATED SERVICES

Beyond ISO 9001 certification, Bureau Veritas Certification offers certification to a large range of management system standards that include:

- ISO 14001, OHSAS 18001, SA8000
- ISO/TS 16949
- AS 9100 & EN 9100
- TL 9000
- SQAS, TDGA & TAPA
- ISO 22000, BRC, IFS
- ISO 27001

As most of these standards are built to be compatible with ISO 9001, Bureau Veritas Certification offers the possibility of integrated certification services, generating audit efficiency, consistency and optimization.



BUREAU VERITAS

Move Forward with Confidence

OUR CERTIFICATION PROCESS

Key steps in our certification process are:

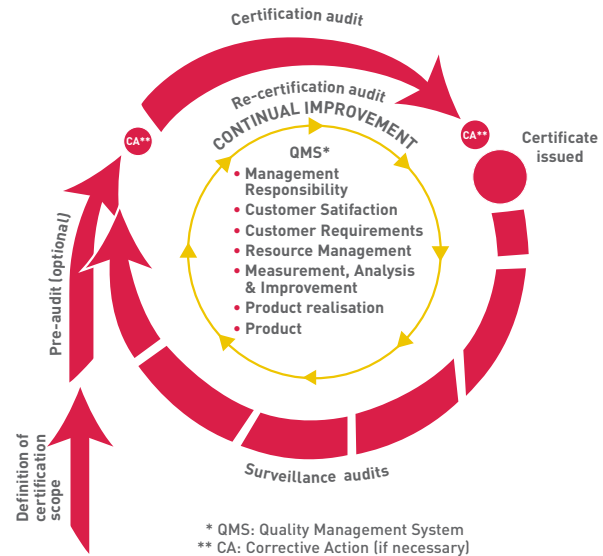
- Definition of certification scope;
- Pre-audit (optional): gap analysis and diagnosis of your current position against the standard;
- Certification audit (certificate issued);
- Surveillance visits to follow the continual improvement;
- Re-certification after 3 years through full audit or continual assessment.

ISO 9001

BUREAU VERITAS Certification



Following each step a straightforward and complete report is quickly delivered allowing your company to continually improve its Quality Management Performance.



FAQ

Why should my organization implement ISO 9001?

Customers are the lifeblood of any business! To keep customers – and to keep them satisfied – your product or service must meet their requirements. ISO 9001 provides a tried and tested framework for taking a systematic approach to managing your business processes to meet and exceed those requirements. Bureau Veritas Certification offers the value of an independent third party specialist, who can review your management system and provide certification to the standard.

How can I improve my management system?

The current ISO 9001:2000 is a vast improvement above the previous "1994" version of the standard (which is now replaced). It has less emphasis upon documented control of procedures, and a greater focus on managing processes around meeting customer needs. The corresponding effect on organizational performance leads many Bureau Veritas Certification clients to adopt other standards such as; ISO 14001 – to manage environmental risks and performance, OHSAS 18001 – to manage health & safety at work, etc.

CASE STUDIES

Pioneer Hi-Bred International:

involved Bureau Veritas Certification in their globalization project, this involved working towards a single global certificate for 83 sites worldwide. Through implementing bespoke reporting techniques and procedures adapted to the Pioneer global quality system, Bureau Veritas Certification were able to carry out audits in a consistent manner across all sites.

IBM chose Bureau Veritas Certification to certify 400 locations worldwide. Using a global approach but with local auditors. Bureau Veritas Certification carries out the audits in a consistent and professional manner. These audits cover both ISO 9001 and ISO 14001.

With 80,000 clients in more than 100 countries, delivering over 100,000 certificates, Bureau Veritas Certification is the world's leading certification body.

Relying on a global network of 5,700 highly qualified auditors and a vast expertise that is recognized by more than 35 national and international Accreditation Bodies, Bureau Veritas Certification provides you with a comprehensive range of certification and auditing services from public standards to more customized schemes, in the fields of Quality, Health, Safety, Environment, and Social Responsibility (QHSE-SR).

Bureau Veritas Certification (formerly BVQI) is the independent certification body of Bureau Veritas, which is an international group with a core business of conformity assessment, applied in the areas of QHSE-SR. Bureau Veritas serves more than 280,000 customers in 140 countries.

CONTACT

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FOR MORE INFORMATION

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